

POCKET GUIDE



FLEET LIST, DEPOT DIRECTORY & INFORMATION PACK ALL IN ONI



NATIONAL HIRE HOTLINE

NHC@HESERVICES.CO.UK | WWW.HESERVICES.CO.UK

H.E. SERVICES MAKE THE EARTH MOVE!

AN OVERVIEW OF H.E. SERVICES

From the inception in 1972, through the subsequent purchase of his first secondhand JCB 3C by Hugh Edeleanu, H.E. SERVICES has grown to become Europe's largest excavator hire company through commitment to people, quality and service.

Now with a fleet of over 3500 items of plant, the UK's most extensive range of attachments and a policy of machine replacement at between two and three years, H.E. SERVICES covers Britain via a network of strategically placed depots, as well as catering for long term contract hire throughout Europe.

Purchasing only the most advanced and productive machines available from manufacturers such as JCB, Komatsu, Manitou, Hydrema, Mecalec , Thwaites & Bomag, H.E. SERVICES ensures that its customers always have access to the latest technological advances in the industry. Fitting the latest Masterhitch bucket quick-hitch systems to all excavators over 2 tonnes further improves the productivity enjoyed by over 20,000 customers throughout the U.K.

H.E. SERVICES can provide hires for a duration of one day to over 25 years, to anywhere in the country from Land's End to John O'Groats, either with or without attachments and with or without operator. Security features are available including immobilisers and trackers. All machines are safety checked and will arrive on site with full documentation including delivery ticket, inspection sheet, hitch instructions, machine check sheets and certificates.

We have started to implement a new QR code system on some of our machines. Each machine will have a unique sticker which can be scanned from any smart device, this will then allow you to view all details and documentation needed for that dedicated machine.



AN OVERVIEW OF H.E. SERVICES

Maintenance and servicing are entrusted to a division that boasts a team of highly trained technicians. Equipped with the latest telecommunications technology, tools and equipment for almost any eventuality, they offer immediate response in fully appointed vehicles specially developed for the purpose.

To appeal to the widest possible market, H.E. SERVICES offers all of its plant either on self drive hire or with an experienced qualified operator.

With an in house fleet of delivery vehicles, nothing is left to chance, ensuring a prompt service at all times. No reliance on third parties means total control of Customer Service.

Constantly searching for ways to improve and widen market penetration and give customers an even better service, H.E. SERVICES is continually using training and technology to improve its market leadership position and to advance it through the 21st Century.

Now, more than 50 years after Hugh Edeleanu formed H.E. SERVICES, he is still as eager as ever for feedback from customers, suppliers and his staff. Communication is always welcome either by letter, fax, e-mail or telephone, which Hugh guarantees will always receive his personal attention.



HUGH EDELEANU TD. MA. BSc. (Cantab)

Chairman

H.E. SERVICES Group of Companies Email: chairman@heservices.co.uk

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DEPOT LOCATION MAP



















Depot Hours of Business

Monday - Friday 8am - 6pm Saturday 8am - 12noon Sundays & Bank Holidays - Closed

Head Office Hours of Business

Monday - Friday 8am - 6pm Saturdays, Sundays & Bank Holidays - Closed

National Hire Hotline 0208 804 2000

All hires are subject to H.E. SERVICES Terms and Conditions of hire, which are available on request and on our website:

www heservices co uk

THE NATIONAL HIRE CENTRE

National Hire Hotline:

0208 804 2000



This Department is dedicated to providing a central enquiry and order point for all hires Nationwide. The National Hire Centre can view on-line availability of all machines and drivers in all depots, providing a fast and efficient central enquiry and order point for all customers.

Open 8:00am to 6:00pm Monday to Friday

8:00am to 12:00pm Saturday

National Out of Hours Helpline

To ensure that customers enjoy service at any time and particularly in an emergency, H.E. SERVICES operates a 24 hour emergency service, manned outside depot hours of business by Senior Management every day of the year.

0208 804 2000

One phone number: 24/7 service.

HEAD OFFICE & ACCOUNTS

Address Whitewall Road, Strood

Kent, ME2 4DZ 0208 804 2000

Telephone 0208 804 2000 Fax 01634295355

Web www.heservices.co.uk
E-mail nhc@heservices.co.uk

Hugh Edeleanu

Chairman Financial Director

Clare Luscombe Financial Director
Peter Durey Managing Director
Pam Durey Sales & Marketing

Pam Durey Sales & Marketing Director
Jon Larcom Area Director - Northern

Customer Services & Invoice Queries

For questions regarding how or when payment should be made, or for copy invoices, please call Credit Control.

If there is a query regarding any item incorrectly charged on an invoice, please also call credit control or fax or e-mail us full details, including invoice number.

Credit Limits, Name Changes and New Accounts

Should you wish to review your credit limit, advise us of the change of any details such as a new address or phone number, or should you require a new account, please contact our new accounts department.

For non-account customers, we accept payment via the following cards:











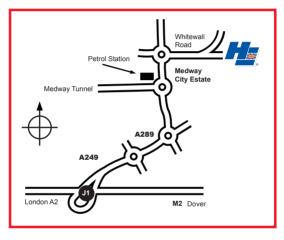
All e-mail addresses = firstname.surname@heservices.co.uk

STROOD DEPOT

WHERE TO FIND US:

Whitewall Road, Strood Kent, ME2 4DZ

- 0208 804 2000
- strood@heservices.co.uk



Situated on the Medway City Estate at Strood, with easy access to the M2/A2 and onward to the M25 and M20, Strood Depot supplies an area consisting of West Kent, Surrey, London and parts of West Sussex and Essex.



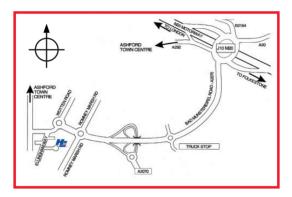


ASHFORD DEPOT

WHERE TO FIND US:

Ellingham Industrial Estate, Ashford, Kent, TN23 6LZ

- **Q** 01233 639831
- ashford@heservices.co.uk



Located just off the A2070 Ashford Eastern Bypass, with fast access to Junction 10 of the M20, Ashford Depot is ideally situated to serve the East of Kent and East Sussex.



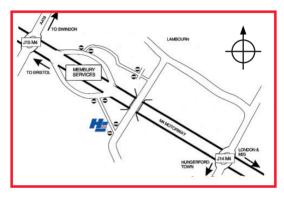


HUNGERFORD DEPOT

WHERE TO FIND US:

Lambourn Woodlands, Hungerford, Berks, RG17 7TJ

- 01488 73444
- hungerford@heservices.co.uk



Located adjacent to the Membury Services on the M4, Westbound, Hungerford Depot offers easy access to the M4 corridor, The Thames Valley and beyond.

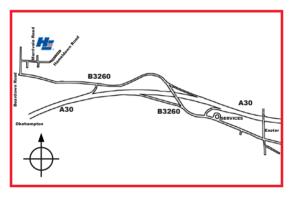


EXETER DEPOT

WHERE TO FIND US:

Merrivale Road, Okehampton, Devon, EX20 1UD

- **Q** 01395 239375
- exeter@heservices.co.uk



Take the B3260 exit off the A30 toward Okehampton, follow the B3260 and turn right onto Beardown Rd. Take the 1st right onto Hameldown Road

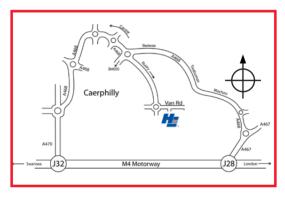


CARDIFF DEPOT

WHERE TO FIND US:

Van Road, Caerphilly, Mid Glamorgan, Cardiff, CF83 3EL

- **Q** 02920 850086
- ardiff@heservices.co.uk



Situated near Junction 32 of the M4, Cardiff Depot is ideally situated and easily accessible to provide a 1st Class service for the whole of Wales and the Bristol area

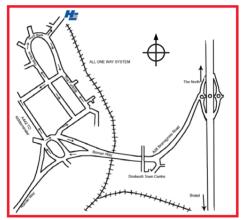


WEST MIDLANDS DEPOT

WHERE TO FIND US:

Unit 17 Northbank Berry Hill Industrial Estate, Droitwich, Worcestershire WR9 9AU

- **©** 01905 774466
- westmidlands@heservices.co.uk



Situated just 2 miles from Junction 5 of the M5, West Midlands Depot enjoys enviable access to Birmingham, The Black Country and the West Midlands.

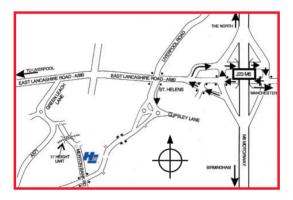


LIVERPOOL DEPOT

WHERE TO FIND US:

Merton Bank Road, St. Helens, Lancashire WA9 1HY

- 01744 453466
- liverpool@heservices.co.uk



Situated a short distance from the main East Lancashire Road and near the centre of St. Helens, Liverpool Depot offers fast access to Merseyside, Manchester and via the M6 to surrounding areas.

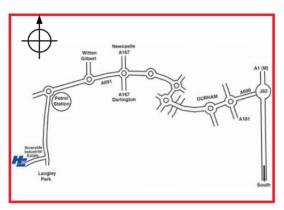


DURHAM DEPOT

WHERE TO FIND US:

Riverside Industrial Estate Langley Park, Co. Durham, DH7 9TT

- **©** 0191 373 3883
- adurham@heservices.co.uk



Located about four miles west of Durham City, and five miles from Junction 62 of the A1(M), Durham Depot is ideally situated to offer prompt access to Co. Durham,

Tyneside, Wearside and Teeside. The Depot is co-located with Diggerland, Durham.



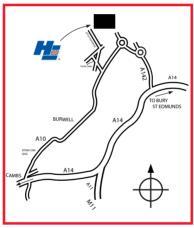
^{*}Calls to 08 numbers cost 10p per minute, plus your phone company's access charge
**Calls to 09 numbers cost 55p per minute, plus your phone company's access charge

CAMBRIDGE DEPOT

WHERE TO FIND US:

Factory Road, Burwell, Cambridgeshire CB25 0BN

- **Q**01223 855332
- cambridge@heservices.co.uk



Situated a short distance from the B1102 near Burwell. Cambridge depot is well placed to provide plant throughout Cambridgeshire and East Anglia.

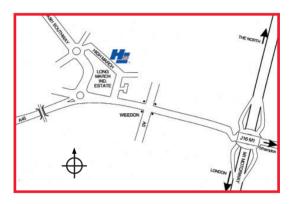


EAST MIDLANDS DEPOT

WHERE TO FIND US:

46 High March, Daventry, Northants, NN11 4HB

- **©** 01327 301111
- astmidlands@heservices.co.uk



Located on the edge of Daventry,
East Midlands Depot enjoys easy access to the
M1 and Northampton.



TRANSPORT SERVICES

"Service is the reason for our existence", and to ensure that H.E. SERVICES remains at the forefront of providing the highest quality service to customers, we do not normally entrust the important task of delivery to anyone but our trained and well equipped delivery drivers.

By operating a fleet of purpose designed delivery vehicles, H.E. SERVICES maintains control, and can guarantee our customers a delivery service that regularly exceeds their expectations.

Experience over the years has shown that relying on a third party for deliveries, often would not allow us to meet our service promise to our customers.

Vehicles are chosen specifically for their durability and reliability, and bodies are developed with manufacturers to meet the rigorous standards we expect of delivery vehicles.

Choosing LGV drivers that are also experienced plant operators ensures a greater understanding of the requirements and expectations of our customers.



If you need your own plant moved, don't forget that we also extend our Plant Transport Service to all of our customers.

Wherever the destination and whatever the size of the machine, H.E SERVICES are able to provide you with the most highly professional and efficient Transport Service available.

All our vehicles are avaliable for short or long term hire, complete with our own experienced drivers.

Your local H.E. SERVICES depot can offer a very competitive tailored quote to suit your transport requirements.

TRANSPORT SERVICES

HIAB LORRIES

Specifications

32 Ton HIAB Lorry with Crane

Bed Length:	2	25	ft
Max Lifting Capacity:	1	12,000	KG
Lifting Capacity on Full R	each: 3	3 500	KG



HIAB Lorry is only available to hire from our Cardiff Depot

RIGID LORRIES

Specifications



18 Ton Rigid Lorry

36 Ton Rigid Lorry



TRANSPORT SERVICES

LOW LOADERS

Specifications







80 Ton Low Loader

SERVICE ENGINEERS

Plant reliability is directly proportional to the care a hire company takes with servicing and with repairs.

In a market place where competitors are increasingly reliant on the philosophy of "repair it only when it goes wrong", H.E. SERVICES'customers can take comfort that this will never happen with the machines and equipment that is hired from us.

We fully recognise the importance of regular servicing to manufacturers' recommendations, and insist on this for all plant that we operate. Customers are always the biggest loser when scheduled maintenance is not carried out, as they suffer the resultant increases in breakdowns.

H.E. SERVICES employs skilled mobile plant mechanics, who have comprehensively equipped mobile workshops and the latest telecommunication equipment at their disposal, guaranteeing a quality of customer support in dealing with all service requests quickly and efficiently that is much envied, often copied, but never equalled.



1.5 Ton Komatsu PC14 MR-3 Canopy, Rubber Tracks

Weight:	1,4	60 KG
Height:	2.4	10 Metres
Width - (Tracks Retracted): 980l Extended):	MM (Tracks	00 mm
Length (Transport Position):	3.4	Metres
Maximum Dig Depth:	2.2	5 Metres
Maximum Dig Height:	3.4	3 Metres
Maximum Reach (Ground Level): 3.7	85 Metres
Maximum Dump Height:	2.4	40 Metres
Fuel Tank Capacity:	19	LTS
Track Width:	230) mm
Dozer Blade Fitted:	Yes	
Option of Trailer Hire:	Yes	;





Komatsu PC14

Komatsu PC26

3 Ton Komatsu PC26 MR-3 Cabbed, Rubber Tracks

2,8	800 KG
2.4	197 Metres
1.5	500 Metres
4.0	060 Metres
2.7	20 Metres
4.3	340 Metres
): 4.5	30 Metres
3.1	20 Metres
Ye	s
28	LTS
30	0 mm
Yes	S
	2.4 1.5 4.0 2.7 4.3): 4.5 3.1

5 Ton Komatsu PC55 MR-5 Cabbed, Road Liner Tracks

Weight:	5,350 KG
Height:	2.590 Metres
Width:	1.960 Metres
Length (Transport Position):	5.615 mm
Maximum Dig Depth:	4.130 Metres
Maximum Dig Height:	6.180 Metres
Maximum Reach (Ground Level): 6.435 Metres
Maximum Dump Height:	4.470 Metres
Dozer Blade Fitted:	Yes
Fuel Tank Capacity:	65 LTS
Track Width:	400 mm





Komatsu PC55

Komatsu PC80

8 Ton Komatsu PC 80 MR-5 Cabbed, Road Liner Tracks

	Cabbeu, Roau Lillei	Hacks
Weight:	8,000	KG
Height:	2.710	Metres
Width:	2.250	Metres
Length (Transport Position):	6.060	Metres
Maximum Dig Depth:	4.325	Metres
Maximum Dig Height:	6.560	Metres
Maximum Reach (Ground Level)): 6.945	Metres
Maximum Dump Height:	4.620	Metres
Dozer Blade Fitted:	Yes	
Fuel Tank Capacity:	110	LTS
Track Width:	450	mm

LARGE EXCAVATORS

All fitted with Hose Burst Check Valves, rear view cameras & Audible Overload Warning Device for lifting purposes

14 Ton Komatsu PC 138-11

	14 TOTT TOTT TOTT OF TOT
Weight:	15,000 KG
Height:	2.815 Metres
Width:	2.690 Metres
Length (Transport Position):	7.160 Metres
Maximum Dig Depth:	5.900 Metres
Maximum Dig Height:	9.700 Metres
Maximum Reach (Ground Level): 8.600 Metres
Maximum Dump Height:	9.700 Metres
Dozer Blade Fitted:	Optional
Fuel Tank Capacity:	200 LTS
Track Width- (Rubber Tracked):	: 500 mm
(Steel Tracked):	700 mm





Komatsu PC138

Komatsu PC210

22 Ton Komatsu PC 210-11

Weight:	:	22,260 KG	
Height With Cab:	;	3.035	Metres
Width:	;	3.08	Metres
Length (Transport Position):	9	9.485	Metres
Maximum Dig Depth:	(6.62	Metres
Maximum Dig Height:		10.0	Metres
Maximum Reach (Ground Level):	9	9.70	Metres
Maximum Dump Height:		7.110	Metres
Track Width- (Rubber Tracked):			mm
(Steel Tracked):		700	mm
Fuel Tank Capacity:	4	400	LTS

LARGE EXCAVATORS

All fitted with Hose Burst Check Valves, rear view cameras & Audible Overload Warning Device for lifting purposes

	22 Ton Komatsu Komatsu
(Zero Tailswing Machine)	PC 228USLC-11

, , , , , , , , , , , , , , , , , , , ,	1 0 1100010	
Weight:	23,460	KG
Height:	3.255	Metres
Width:	2.980	Metres
Length (Transport Position):	8.920	Metres
Maximum Dig Depth:	6.620	Metres
Maximum Dig Height:	10.700	Metres
Maximum Reach (Ground Level): 9.700	Metres
Maximum Dump Height:	7.825	Metres
Track Width- (Rubber Tracked) (Steel Tracked):	600 mm: 700	mm
Fuel Tank Capacity:	320	LTS



36 Ton Komatsu PC 360-10

	36 Ion Komatsu PC	360-10
Weight:	36,36	0 KG
Height:	3.16	Metres
Width:	3.39	Metres
Length (Transport Position):	11.14	Metres
Maximum Dig Depth:	7.38	Metres
Maximum Dig Height:	10.21	Metres
Maximum Reach (Ground Level)): 10.92	Metres
Maximum Dump Height:	7.11	Metres
Notifiable Load of Transport:	Yes	
Fuel Tank Capacity:	605	LTS
Track Width:	800	mm

LARGE EXCAVATORS

All fitted with Hose Burst Check Valves, rear view cameras & Audible Overload Warning Device for lifting purposes

49 Ton	Komatsu	PC 4901 (C -10

	49 Toll Rollatsu FC	450LC -10
Weight:	47,910	KG
Height with Cab:	3.36	Metres
Width:	3.69	Metres
Length (Transport Position):	12.04	Metres
Maximum Dig Depth:	7.28	Metres
Maximum Dig Height:	10.35	Metres
Maximum Reach (Ground Level)	: 11.215	Metres
Maximum Dump Height:	7.145	Metres
Notifiable Load of Transport:	Yes	
Fuel Tank Capacity:	650	LTS
Track Width:	800	mm





LONG REACH EXCAVATORS

All fitted with Hose Burst Check Valves, rear view cameras & Audible Overload Warning Device for lifting purposes

SR12- Komatsu PC 138-10

	OITIZ- Itomatsu	1 0 100-10
Weight:		16,000 KG
Transport Height:		2.810 Metres
Width:		2.660 Metres
Minimum Tail Swing Rad	lius:	2.110 Metres
Maximum Dig Depth:		9.410 Metres
Maximum Cut Height:		11.05 Metres
Maximum Reach (From N	Machine Centre):	12.30 Metres
Masterhitch System Fitte	d:	Yes - MH8
Track Width:		700 mm
Notifiable Load for Transp	oort:	No
Fuel Tank Capacity:		247 LTS



Komatsu PC210

SR15 Komatsu PC 210

ŀ	Weight:		26,000	KG
	Transport Height:		3.100	Metres
ı	Width:		3.080	Metres
	Minimum Tail Swing Rad	ius:	3.990	Metres
ı	Maximum Dig Depth:		11.51	Metres
	Maximum Cut Height:		12.000	Metres
ı	Maximum Reach (From Ma	achine Centre):	15.06	Metres
	Masterhitch System Fitted	d:	Yes	MH15
ı	Fuel Tank Capacity:		400	LTS
	Notifiable Load for Transp	ort:	Yes	
ı	Track Width:		700	mm

LONG REACH EXCAVATORS

All fitted with Hose Burst Check Valves, rear view cameras & Audible Overload Warning Device for lifting purposes

SR22 Komat	tsu PC 360 -10	
Weight:	45,000 KG	
Transport Height:	3.470 Metres	
Width:	3.390 Metres	
Minimum Tail Swing Radius:	3.770 Metres	
Maximum Dig Depth:	17.480 Metres	
Maximum Cut Height:	13.000 Metres	
Maximum Reach (From Machine Centre):	21.920 Metres	
Masterhitch System Fitted:	Yes MH15	
Fuel Tank Capacity:	605 LTS	
Notifiable Load for Transport:	Yes	
Track Width:	800 mm	



Komatsu PC360



BACKHOE LOADERS

Specifications

JCB 3CX Turbo High	Speed (Contractor
Weight:	8.5	Tonnes
Height (inc. Flashing Light, Backactor Lowered):	3.12	Metres
Height (Backactor in Travel Position):	3.61	Metres
Width:	2.35	Metres
Length (Transport Position):	5.62	Metres
Maximum Dig Depth (Back Arm Extended):	5.46	Metres
Maximum Dig Height (Back Arm):	6.35	Metres
Max Dump Height (Extended Back Arm):	4.720	Metres
Smooth Ride System:	Yes	
Piped for Breakers & Attachment:	Yes	
Front Bucket Maximum Load over Height:	3.2	Meters
Safe Working Load (Back Arm Extended):	718	Kg
Safe Working Load (Back Arm Retracted):	1000	Kg
Max Lift Capacity (Front Bucket):	2850	Kg
Forklift Safe Working Load:	1000	Kg
Masterhitch Systems Fitted (Back Arm):	Yes	
Max Reach (Ground Level - Back Arm):	6.52	Metres
Fuel Tank Capacity:	160 L	TS



SITE DUMPERS

Specifications

1 Ton Dumper Mecalac

Unladen Weight:	1340 Kg
Height to Top of ROPS:	2837 mm
Height to Front Lip of Skip (untipped):	1620mm
Width:	984* / 1110mm
Length:	2980 mm
Heaped Capacity:	0.5m³
Skip Capacity – Water:	320 L
Road Speed (Max):	7Mph/11Km/h
Road Legal:	Ontional





3 Ton Swivel Dumper

	3 Ton Swivel
Unladen Weight:	2360 Kg
Height to Top of ROPS:	2920 mm
Height to Front Lip of Skip (untipped):	853 mm
Width:	1846 mm
Length:	3952 mm
Heaped Capacity:	1.9m³
Skip Capacity – Water:	1000 L
Road Speed (Max):	11.8Mph/19Km/h
Road Legal:	Ontional

SITE DUMPERS

Specifications

	6 Ton Swivel
Unladen Weight:	4500 Kg
Height to Top of ROPS:	3306 mm
Height to Front Lip of Skip (untipped):	1258 mm
Width:	2207 mm
Length:	4539 mm
Heaped Capacity:	3.5m³
Skip Capacity – Water:	1850 L
Road Speed (Max):	16.3Mph/26.2Km/h
Road Legal:	Optional





9 Ton Dumper	9 Ton Dumper
Unladen Weight:	5260 Kg
Height to Top of ROPS:	3668 mm
Height to Front Lip of Skip (untipped):	1215 mm
Width:	2380 mm
Length:	4666 mm
Heaped Capacity:	4.2m³
Skip Capacity – Water:	1910 L
Road Speed (Max):	15.4Mph/24.83Km/h
Road Legal:	Optional

ARTICULATED DUMP TRUCKS

Specifications

(Fitted with Flotation Tyres for low ground pressure)	10 Ton Hydrema 912
Unladen Weight:	6.960 KG
Carrying Capacity:	10.0 Tonnes
Volume of Skip (Heaped):	5.60 M ³
Overall Height:	2.750 Metres
Width:	2.470 Metres
Length:	5.800 Metres
Rear View Camera:	Yes
Road Speed (Max):	25Mph/40Kmh
Notifiable For Transport:	No
Fitted with Flotation Tyres:	Yes
Tyre Size:	600/55 x 26.5
Road Legal:	Optional



The Hydrema is ideal for Golf Courses where low ground pressure is required. Very good in soft ground conditions.



TRACKED DUMPER

Specifications

3 Ton Yanmar C30R

Unladen Weight:	2.365 Ton
Height Top Of Rops Frame:	2.5 Meters
Height Without Rops Frame- Folds Down:	2.255 Metres
Width:	1.655 Metres
Length:	3.2 Metres
Capacity Of Skip:	3.2 Ton
Dump Vessel Capacity – Heaped:	1.24 M ³
Road Speed- MAX:	5Mph/8.2Km/h
Road Legal:	Optional



3 Ton Tracked Dumper



3 Ton Tracked Dumper

3 Ton Swivel Tracked Dumper Yanmar C30R-3TV

	Yanmar C30	K-31V
Unladen Weight:	2.86	S5 Ton
Height Top Of Rops Frame:	2.5	Meters
Height Without Rops Frame- F	olds Down: 2.31	10 Metres
Width:	1.55	50 Metres
Length:	3.64	10 Metres
Capacity Of Skip:	2.5	Ton
Dump Vessel Capacity - Heap	ed: 1.24	1 M ³
Road Speed- MAX:	5Mp	oh/8.2Km/h
Road Legal:	Opt	ional

800mm Bomag BW80 AD-5

Weight:	1550 KG
Length- Transport Position:	2,194 Metres
Width:	800 mm
Fuel Tank Capacity:	30 LTS
Height With ROPS- Up:	2,304 Metres
Height With ROPS- Folded:	1,627 Metres
Frequency:	42/63 Hz
Drum Diameter:	580 mm
Spray Bars:	Yes



800mm Roller



1200mm Bomag BW120 AD-5

Weight:	2700 KG
Length- Transport Position:	2,529 Metres
Width:	1,200 mm
Fuel Tank Capacity:	35 LTS
Height With ROPS- Up:	2,568 Metres
Height With ROPS- Folded:	1,808 Metres
Frequency:	63/67 Hz
Drum Diameter:	700 mm
Spray Bars:	Yes

1350mm Bomag BW135 AD-5

Weight:	4,000 KG
Length- Transport Position:	2,840 Metres
Width:	1,300 mm
Fuel Tank Capacity:	55 LTS
Height With ROPS- Up:	2,703 Metres
Height With ROPS- Folded:	1,895 Metres
Frequency:	50/56 Hz
Drum Diameter:	900 mm
Snray Bars	Yes







Trench Roller

Bomag Trench Roller BMP-8500

Weight:	1.585	KG
Width (With Extensions):	610- 850	mm
Length- Transport Position:	1,897	mm
Fuel Tank Capacity:	24	LTS
Fuel:	Diesel	
Height:	1,275	Metres
Frequency:	42/42	Hz
Drum Diameter:	420	mm

Specifications

(No Stabilisers)	4 Metre JCB 520-40
Weight:	4,400 KG
Overall Height:	1.970 Metres
Width Over Tyres:	1.560 Metres
Length To Front Of Carriage:	3.380 Metres
Maximum Lift Height:	4 Metres
Maximum Capacity At Max L	ift Height: 2,000 KG
Maximum Capacity At Full R	each: 1,000 KG
Maximum Forward Reach:	2.590 Metres

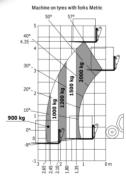




(No Stabilisers)	4 Metre Manitou MT420H
Weight:	4.190 KG
Height With Cab:	1.97 Metres
Width:	1.49 Metres
Length- Transport Position:	3.64 Metres
Maximum Lift Height:	4.35 Metres
Maximum Capacity At Max Lif	t Height: 2,000 KG
Max Forward Reach:	2.65 Metres
Reach At Max Height:	1.8 Metres
High Capacity Grain Bucket:	2 M3
Sway Control:	No
Road Speed:	24.9 KM/PH



4m Manitou Telehandler



Specifications

(No Stabilisers)	6M Telescopio Manitou N	
Weight:	4,710	KG
Height with Cab (& Flashing Light): 1.92	Metres
Width:	1.81	Metres
Length (Transportation Position):	3.9	Metres
Maximum Lift Height:	5.850) Metres
Maximum Capacity:	2.500) KG
Capacity at Max Lift Height:	2.500	KG
Maximum Forward Reach:	3.4	Metres
Max Forward Reach with 1 Tonne	Load: 2.85	Metres
Reach at Maximum Height:	1	Metres
Road Speed:	24.9	KM/PH
High Capacity Grain Bucket:	2	M^3
Stabilisers:	No	



Specifications

(No Stabilisers)	9 Metre JCB 535-95
Weight:	8,215 KG
Overall Height:	2.49 Metres
Overall Width With Stabilisers:	N0
Length To Front Of Carriage:	4.99 Metres
Maximum Lift Height:	9.50 Metres
Maximum Capacity At Max Lift	Height: 3,500 KG
Maximum Forward Reach:	6.52 Metres

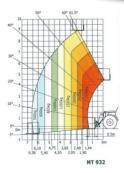




Specifications

(No Stabilisers)	9M Telescopic Handler Manitou MT932
Weight:	7,820 KG
Height with Cab (& Flashing Lig	ht): 2.550 Metres
Width:	2.261 Metres
Length (Transportation Position): 5.916 Metres
Maximum Lift Height:	9.000 Metres
Maximum Capacity:	3,200 KG
Capacity at Max Lift Height:	3,200 KG
Maximum Forward Reach:	5.580 Metres
Max Forward Reach with 1 Toni	ne Load: 4.750 Metres
Reach at Maximum Height:	2.350 Metres
Stabilisers:	No
High Capacity Grain Bucket:	2 M ³

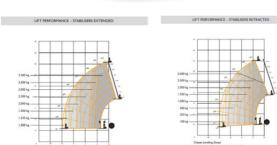




All Telehandlers are available with a range of special attachments such as: FORKS | BUCKET | GRAIN BUCKET | DUNG FORKS | TIPPING SKIP | BLOCK GRAB | 4-in-1 BUCKET | LIFTING HOOK etc.

(With Stabilisers)	13 Metr	e JCB	535-125
Weight:		9,140	KG
Overall Height:		2.59	Metres
Overall width with stabilisers fully d	leployed:	2.35	Metres
Overall length to front of carria	age:	5.84	Metres
Max lift height with stabilisers:		12.3	Metres
Max capacity at max lift height with	stabilisers:	3,500	KG
Max capacity at full reach with	stabilisers:	1,200	KG
May forward reach with stabili	core.	Ω	Motros



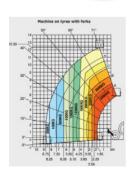


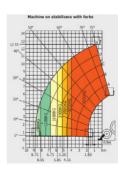
Specifications

(With Stabilisers)	13 Metre Telescopic Handler Manitou MT1335
Weight:	8,900 KG
Height with Cab (& Flashing L	ght): 2.420 Metres
Width:	2.280 Metres
Length (Transportation Positio	n): 5.860 Metres
Maximum Lift Height:	12.55 Metres
Maximum Capacity:	3,500 KG
Capacity at Max Lift Height:	3,500 KG
Maximum Forward Reach:	8.750 Metres
Max Forward Reach with 1 To	nne Load: 8.750 Metres
Reach at Maximum Height:	1.850 Metres
Stabilisers:	Yes
High Capacity Grain Bucket:	2 M ³



13m Manitou Telehandler





All Telehandlers are available with a range of special attachments such as:

FORKS | BUCKET | GRAIN BUCKET | DUNG FORKS | TIPPING SKIP |

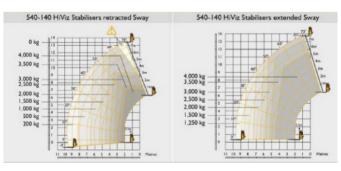
BLOCK GRAB | 4-in-1 BUCKET | LIFTING HOOK etc.

Specifications

(With Stabilisers)	14 Metre JC	B 540-	140
Weight:		10,880	0 KG
Overall Height:		2.59	Metres
Overall Width With Stabilise	rs:	2.57	Metres
Overall Length To Front Of 0	Carriage:	6.23	Metres
Maximum Lift Height With S	tabilisers:	13.78	Metres
Maximum Capacity At Max I Stabilisers:	Lift Height With	4,000	KG
Maximum Forward Reach V	Vith Stabilisers:	9.64	Metres



14m JCB Telehandler



Specifications

(With Stabilisers) 17 Metre JC	B 540	-170
Weight:	12,06	60 KG
Overall Height:	2.69	Metres
Overall Width With Stabilisers Fully Deployed:	3.55	Metres
Overall Length to Front of Carriage:	6.36	Metres
Maximum Lift Height With Stabilisers:	16.7	Metres
Maximum Capacity At Max Lift Height With Stabilisers:	4000	KG
Max Capacity at Full Reach With Stabilisers:	600	KG
Max Forward Reach With Stabilisers:	12.50	Metres



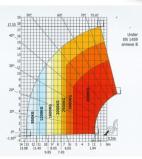




Specifications

(With Stabilisers)	18 Metre Te Manit	lescop ou MT1	
Weight:		11,630	KG
Height with Cab (& Flashing L	ight):	2.693	Metres
Width:		2.420	Metres
Width With Stabilisers Extend	ed:	3.793	Metres
Length- Transport Position:		7.474	Metres
Max Lift Height:		17.55	KG
Max Capacity:		4,000	KG
Capacity At Max Lift Height:		4,000	Metres
Max Forward Reach:		13.080	Metres
Max Forward Reach With 1 To	on Load:	11.400	Metres
Reach At Maximum Height:		1.940	Metres
Stabilisers:		Yes	
High Capacity Grain Bucket:		2	M^3



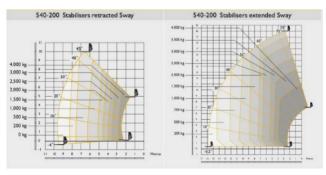


18m Manitou Telehandler

Specifications

(With Stabilisers)	20 Metre JCE	540-2	200
Weight:		12,98	5 KG
Overall Height:		2.72	Metres
Width With Stabilisers:		3.82	Metres
Length To Front Of Carri	age:	6.81	Metres
Maximum Lift Height Wit	h Stabilisers:	20.00	Metres
Maximum Capacity At Ma With Stabilisers:	ax Lift Height	4,000	KG
Maximum Capacity At Fu Stabilisers:	ıll Reach With	200	KG
Maximum Forward Reac	h With Stabilisers:	15.90	Metres





All Telehandlers are available with a range of special attachments such as:

FORKS | BUCKET | GRAIN BUCKET | DUNG FORKS | TIPPING SKIP |

BLOCK GRAB | 4-in-1 BUCKET | LIFTING HOOK etc.

Specifications



John Deere 6R Series - 6195R

Rated power (97/68EC), hp (kW):	195 (143)
Wheelbase:	2.800 Metres
Width:	2.550 Metres
Length:	3.160 Metres
Height:	5.050 Metres
Maximum lift capacity at hook - Front:	4,000 Kg
Lift capacity through full lift range (OECD at the hook) - Front:	3,300 Kg
Lift capacity through full lift range (OECD 610mm) - Rear:	4,850 Kg
Lift capacity through full lift range (OECD 1800mm) - Rear	3,400 Kg



WOOD CHIPPERS (TRACKED)

Specifications

Timberwolf TW280TFTR 8" Tracked Wood Chipper

	Tracked Freed Chipper
Width:	1410 mm
Width (Transport):	2740 mm
Height:	2320 mm
Height (transport):	1460 mm
Weight:	1600 KG
Chips up to :	200 mm
Maximum Power :	33 KW
Fuel Capacity :	36 LTS

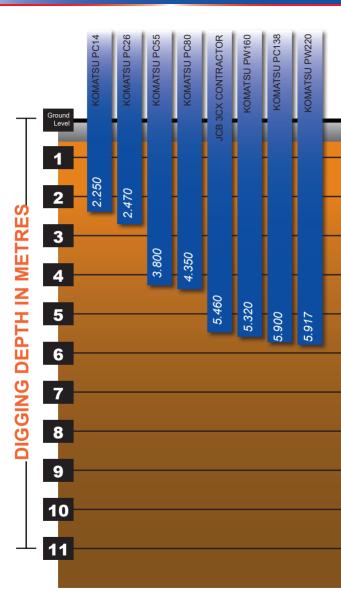
Self-contained tracked wood chipper capable of chipping up to 200mm logs.



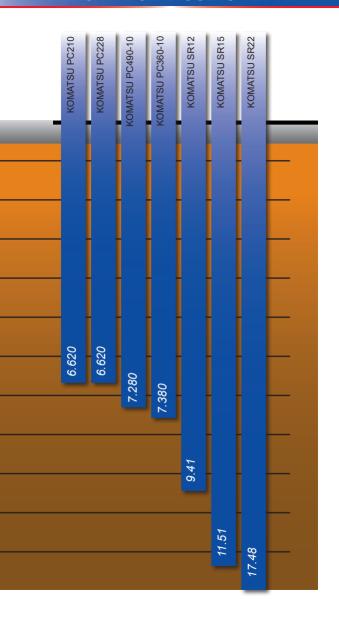




EXCAVATOR DIGGING DEPTH

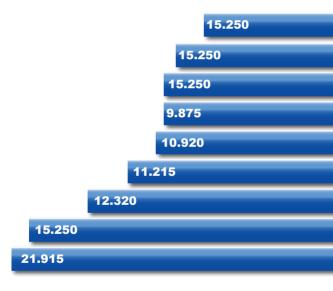


EXCAVATOR DIGGING DEPTH



EXCAVATOR GROUND REACH CHART

Measured from the centre of the Slew Ring

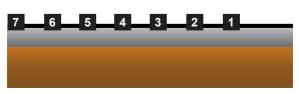




EXCAVATOR GROUND REACH CHART

Measured from the centre of the Slew Ring





*JCB 3CX Contractor is measured from the centre of the rear wheel including 'ExtraDig'

ATTACHMENTS

Over recent years, as part of our commitment to customer care, we at H.E. SERVICES have listened to our customers and have made substantial investments in attachments for excavators. This makes our equipment more versatile for our customers by being able to carry out tasks that are either still mainly carried out by hand or save a second machine being hired in for one job.

Wherever possible we have developed attachments with Masterhitch Europe Ltd to suit the Masterhitch Quickhitch fitted to our machines from 3 Tons to 45 Tons. This gives amazing time saving when it comes to changing from bucket to attachment and vice-versa as well as greater versatility.

Petrochemical Contracts or Similar?

No problem, all H.E. SERVICES machinery can be fitted with Chalwyn Valves and Spark Arrestors if required as optional extras. Extra notice is required to allow fitting and there is a supplementary charge.

Height & Slew Restrictions

Certain jobs require working underneath overhead obstructions like bridges, cables etc. In this case the excavator might need to be fitted with a "height restrictor". All H.E. SERVICES excavators can be fitted with a height restrictor or a slew restrictor for a supplementary charge.

Safety Lift Systems

H.E SERVICES' can offer an Onboard Saftey Lift System, If required. Extra notice is required to allow fitting and there is a supplementary charge.

DIGGING GRABS

In addition to purpose built Long Reach Excavators, H.E. SERVICES offer Digging Grabs for use with standard excavators and their Masterhitch systems. These arms are fully interchangeable with Masterhitch buckets and attachments. Each arm gives standard excavators extra reach/dig depth, and are fitted as follows:

ted as follows:	Digging Grabs	
	14DG	21DG
Fits all machines fitted with Masterhitch type	MH15	MH22
Approximate addition to standard reach/depth		3m extensions vailable





DIGGING CLAMSHELL GRAB (WITH TEETH)

Fits: 14 Ton, 22 Ton, 36 Ton Machines.

Application: Digging shafts or limited swing excavations, and extensions available



RE-HANDLING CLAMSHELL GRAB (NO TEETH)

Fits: 15 Ton, 22 Ton, 36 Ton Machines

Application: For re-handling loose material such as sand, shingle etc.



Ripper Tooths

Fits: 8 Ton, 15 Ton, 22 Ton, 36 Ton, 49 Ton Machines.

Application: For extracting stumps, breaking hard ground etc.



Power Rakes 4/5/7 Tyne

Fits: 8 Ton. 15 Ton. 22 Ton Machines. Application: For clearing wooded

areas (roots) etc.



Brush Cutters

Fits: 3 Ton. 5 Ton. 8 Ton. 14 Ton.

20 Ton Machines.

Application: Excavator mounted brush cutter to reduce all treated material to small size material



Kerb Lifters

Fits: 1 Ton, 3 Ton, 5 Ton, 8 Ton

Machines

Application: For handling kerbs etc.



Excavator Mounted Pallet Forks

Fits: 8 Ton. 15 Ton. 22 Ton. 35 Ton.

49 Ton Machines.

Application: For re-handling pallets

etc with an excavator arm



6-in-1 Bucket

Fits: 8 Ton Machines

Application: For Dozing, Loading. Digging, Grabbing, Spreading &

Grading.



Dedicated Pulverizers

Fits: 15 Ton, 22 Ton, 36 Ton, 49 Ton

Machines.

Application: Perfect for the demolition of buildings and walls. Also for crushing large concrete lumps.



Dedicated Rotating Shears

Fits: 15 Ton, 22 Ton, 36 Ton, 49 Ton

Machines.

Application: These dedicated units are built for cutting steel beams.



Tilting Blades

Fits: 3 Ton, 5 Ton, 8 Ton, 15 Ton,

22 Ton Machines.

Application: Grading at different angles.



Allu Bucket

Fits: 22 Ton, 36 Ton Machines. **Application**: screening, crushing, aerating, mixing and loading site materials



Magnets

Fits: 15 Ton, 22 Ton Machines.

Application: Excavator mounted magnet for re-handling ferrous

metals



Trapezoidal Buckets

Fits: 5 Ton, 8 Ton, 15 Ton, 22 Ton,

36 Ton, 49 Ton Machines.

Application: For cutting angled or 'V' trenches/ditches



Reed Buckets

Fits: 15 Ton, 22 Ton & Long Reach

Machines.

Application: For cutting and

re-handling reeds.



Shaker Buckets

Fits: 8 Ton, 15 Ton, 22 Ton

Machines.

Application: For sorting larger

objects from small.



Crusher Buckets

Fits: 14 Ton & 22 Ton Machines Application: Crushing concrete, this attachments breaks down large chunks into easier to handle

fractions.



Mounted Vibrators

Fits: 14 Ton, 22 Ton and 36 Ton

Machines.

Application: Perfect for inserting

and removing sheet piles.



Rock Grapples (Hydra Grapple) / Non Rotating Hydraulic Grapples

Fits: 8 Ton, 14 Ton, 22 Ton, 36 Ton,

and 49 Ton Machines

Application: Demolition, waste & timber handling, scrap metal & general

sorting applications.



Free Rotating Pipe Pushers

Fits:MH8 hitch (3CX, Hydradig, PC80 and PC55) or on an

MH4 hitch (PC26).

Application: For pushing or pulling pipes in and out of trenches and ducting.



Pole Grabs

Fits: 13Ton, 22 Ton, 15M Long Reach, 22M Long Reach. Application: Extracting and

positioning poles and posts into a number of ground surfaces.



Pipe Lifters

Fits: 14 to 22 ton Excavators

Application: For lifting and handling

pipes



Turf Cutting Bucket

Fits: 14 & 22 ton Excavators

Application: For Turf Cutting, Turf

Cutting Bucket 72" wide.



Skeletal DM

Fits: 8 Ton,15 Ton Machines. **Application**: For clearing ditches that need draining, and clearing

vegetation.



Compactor Plates

Fits: 3 Ton, 5 Ton, 8 Ton, 15 Ton, 22 Ton Machines.

Application: For compacting small

areas and trenches.



Fence Post Driver

Fits: 15 Ton, 22 Ton Machines. **Application**: Ideal for moving lengths of pipe and tubing.



Augers & Flights

Fits: 3 Ton, 5 Ton, 8 Ton, 15 Ton,

22 Ton Machines.

Application: For boring holes in soft to medium ground. 1.5m deep. 1.5m extensions avaliable.

Flight Sizes Available: 9". 12". 18". 24"



Breakers

Fits: All Size machines Except

Super Long Reaches.

Application: For breaking out concrete, rock or tarmac. Underwater Kits Available.*



Tilt Rotator

Fits: 8 Ton Machines.

Application: The Tilt Rotator allows continuous 360° swivel of bucket and 45° tilting each way, for complicated grading tasks.



Tree Shears

Fits: 8, 14 & 22 Ton Excavators.

Application: Allows the excavator operator to have full control of the tree during operation. Maximum cutting

diameter -300mm

Heavy Duty Tree Shears available for 14 & 22 ton Excavators Maximum cutting diameter -600mm

^{*} Supplementary Charge



Masterclaw

Fits: 15 Ton, 22 Ton Machines. Application: For re-handling, demolition and clearance work.



Rotating Selector Grabs

Fits: 8 Ton, 15 Ton, 22 Ton, 36 Ton

Machines.

Application: For re-handling and

demolition work.



Pile Croppers

Fits: 15 Ton Excavators and upwards.

Application: For Pile Cropping round and square piles.



Concrete Crushers

Fits: 14 to 22 Ton Excavators.

Application: Very powerful fixed head crusher. Ideal for top down and secondary demolition, making disposal and recycling concrete easier by separating the re-bar

from the concrete.



Concrete Skips

Fits: For 8 to 22 ton Excavators

Application: allows the operator the freedom to choose the best way to pour up to one cubic metre of concrete easily and evenly to maximise both efficiency

and, more importantly, safety.



Excavator Vacuum Attachment

Fits: For 16 & 22 ton Excavators
Application: It can be used in application
areas such as all manual digging operations,
exposing utilities, excavation of test holes,
Cleaning track ballast and cleaning road
ditches & drainage shaft



Rotary Screening Bucket

Fits: 8 Ton, 14 Ton & 22 Ton Excavators

Application: Sorting larger and small pieces of aggregate and building material.



Masterclaw

Fits: 15 Ton, 22 Ton Machines. **Application**: For re-handling, demolition and clearance work.



Rotating Selector Grabs

Fits: 8 Ton, 15 Ton, 22 Ton, 36 Ton

Machines.

Application: For re-handling and demolition work



Pile Croppers

Fits: 15 Ton Excavators and upwards.

Application: For Pile Cropping

round and square piles.



Hydraulic Rotating Grapple

Fits: 8 Ton Excavators and upwards. **Application**: For Demolition, waste & timber handling, scrap metal & general sorting applications.

PLANT ACCESSORIES



1000 Litre Bowsers

Application: For re-fueling

machines on site.

Capacity: 1000 litres (includes built in

dispensing pump). **Weight:** 250kg



2000 Litre Bowsers

Application: Site re-fuelling of machines, not road legal.

Capacity:2000 litres (includes built in

dispensing pump).



2000 Litre Smart Fuel Bowser

Application: Site re-fuelling of machines, not road legal. Solar PV panel to charge the on board batteries, USB charging

ports.

Capacity: 2000 litres (includes built in



Water Bowsers

Application: site or highway tow with or

without dust suppression.



Pressure Washer Bowsers

Application: Water Bowsers with Diesel

Pressure Washer



Plant Trailers

Capacity: Up to 3 ton Mini Excavators.

Notes: Pin or Ball Coupling.



40' Articulated Trailer (Tractor) with bogy & air brakes

Length 40ft. Air Brakes.

Side Guard protection & side bin.



Bog Mats

Application: Creating a steady drivable surface in muddy, slippery grounds, providing traction for all machinery.

PLANT ACCESSORIES



Cab Guards

Fits: 3, 5, 8,14, 22, 36 & 49 Ton Excavators - Super Long Front Machines.

Application: Window protection to reduce potential damage to machines left on-site overnight, (can not be used with screen quard).



Chalwyn Valves

Fits: Most machines, Please Ask.

Application: Required for

petrochemical contracts or similar, (extra notice is required to allow for fitting)



Spark Arrestors

Fits: Most machines, Please Ask.

Application: Required for
petrochemical contracts or similar,
(extra notice is required to allow for
fitting).



Heavy Duty Front Screen Guards

Fits: 114 Ton. 22 Ton. 36 Ton &

49 Ton Excavators.

Application: Front screen protection for additional operator safety whilst working on projects where extra quarding is deemed necessary.



360° CAMERA SYSTEM

Fits: 8/14/22/35/49 Ton Machines &

Telehanders

Application: All around vision camera offers operator 360° birdseye view around machine, for added safety.



James Fisher Prolec System

Application: Monitors load, height and slew, while using virtual walls to provide full envelope control.



Boxing and Safety Rings

Fits: 14 Ton, 22 Ton, 36 Ton, 49 Ton

Machines

Application: Extra safety when working at height, fitted to the rear of the Excavator

TELEHANDLER ATTACHMENTS



Fork Extensions

Fits: Telehander & Fork Trucks.

Application: For handling oversized loads



Re-Handling Buckets

(Standard High Capacity)

Fits: Telehandlers.

Application: For moving quantities of light material; paper, grain etc.



Skippys

Fits: 9M Telehandlers & Above.

Application: Transporting materials

around sites



Snow Ploughs

Application: The Snow Plough is designed to help clear snow.



Sweeper/Collectors

Application: Maintaining sites and roadways, ensuring free from debris and materials



Tipping Skips

Application: Moving sand, mortar, rubbish etc



Lifting Hooks

Fits: Fork Trucks & Telehandlers.
Application: For suspending

loads from a hook



Master Squeegees

Application: Pushing waterlogged materials across a hard surface and

yard scraping.

TELEHANDLER ATTACHMENTS



Block Grabs

Fits: Telehandlers.

Application: Lifting piles of bricks,

blocks and slabs etc.

Notes: Used with Telehandlers with

a lifting hook.



Dung Forks (with optional clamp)

Fits: Telehandlers & Skidsteers. **Application**: For handling waste,

paper,dung,straw etc.



Hydraulic Forks Positioner

Fits: The adjustable space goes from

230mm mm to 1330 mm.

Application: The fork positioners eliminate the manual fork shifting, increasing the operator safety.



Mini Snow Ploughs

Application: Perfect for the

clearance of snow.



Roof Truss Jib

Fits: Telehandlers

Application: Lifting roof truss & other lightweight materials to help you get to

those hard to reach areas.



Hydraulic Side Shift Forks

Fits: ±200mm sideshift of load for

accurate placement.

Application: The side-shift carriages move forks horizontally on the fork carriage and enable exact pick up or depositioning of the loads in tight spots.

EXCAVATORS USED AS CRANES

In addition to the Health & Safety at Work etc Act 1974, the Lifting Operations and Lifting Equipment Regulations 1998 (LOLER) apply.

Copies of these regulations are available online or from the H.S.F. or the C.I.T.B.

Customers intending to carry out Lifting Operations using excavators should ensure that they fully comply with these regulations.

Most of H.E. SERVICES excavators are fully tested, inspected and capable of lifting. Please refer to each machine specification for the Safe Working Load.

Copies of all documents needed, including certificate of newness, 12 monthly inspection, test certificates etc are available and can be provided in hard copy, fax or by email

CAB, CANOPY OR FRAME REMOVAL

H.E. SERVICES accepts that there are times where because of access restrictions or working height within buildings it is necessary to remove cabs, canopies or frames from plant. We can provide such a service for our customers subject to the following provisions;

- 1) This will only be done with a specific written request from the customer.
- 2) The customer will be deemed to accept full responsibility in accordance with our Terms & Conditions of Hire (In particular Clause 42 Cab removal)
- 3) The customer should take steps to outline additional dangers to operators and provide any additional safety training or PPE equipment deemed necessary.
- 4) A small additional charge will be made to the customer by H.E. SERVICES for removal and refitting.
- 5) The customer should carry out a Risk Assessment.
- 6) The plant should ideally be used on level ground

OPERATOR COMPETENCE

It is the responsibility of the employer under the Health & Safety at Work etc. Act 1974 Section 22C, to ensure that operators of construction plant are competent. There are many schemes such as the CSCS, which records training achievement, but it is not a legal requirement to subscribe to any of these. They do not necessarily guarantee a measure or certificate of competence, but are generally a good indication.

H.E. SERVICES tests the competence of all of its operators and recommends that customers do likewise with their operators before entrusting expensive and potentially lethal equipment to them. Where requested by customers, H.E. SERVICES can supply operators who hold a CSCS card, but advance notice must be given. All of our operators also hold an H.E. SERVICES Certificate of Competence for the machines that they are certified to operate, and in this case they have been thoroughly trained, checked and tested by ourselves.

SITE SAFETY

Where fencing the areas of excavation is impractical, excavations or holes should be covered or guarded. The local Electricity/Gas/Water Board should be consulted when working near overhead or underground services. Excavators should not be used within 0.5m of known underground power cables or other services. The service provider will give information and locations upon request, free of charge. All excavations of 1.0m deep or more should be shored to prevent injury to workers entering the excavation.

SECURITY

H.E. SERVICES (Plant Hire) Ltd can offer for a small additional charge, machine security systems, which are monitored 24 hours a day, and include satellite tracking and a 3 point key pad immobiliser which will usually reduce customers hired in plant insurance.

ENVIROMENTAL POLICY

H.E. SERVICES acknowledges that there are inevitable environmental impacts associated with our daily operations. H.E. Services is committed to reducing the environmental impact of our services as well as providing continuous environmental improvements to be included in our business model and ethos. H.E. SERVICES is committed to ensuring continued compliance with all relevant environmental legislation and regulations as well as reducing the impact on climate change.

H.E. SERVICES is committed to the three R's: reduce, reuse and recycle. Specific examples include: maximum utilisation of transport, the use of electric and gas powered vehicles as opposed to diesel and an extensive use of solar PV and solar thermal panels.

QUALITY POLICY

H.E. SERVICES will ensure that the specific needs of our customers are very clearly understood and are met or exceeded through close liaison at all stages.

H.E. SERVICES' quality policy calls for continual improvement in our quality management activities. We work closely with our customers and suppliers to establish the very highest quality standards and adopt the forward looking view on future business decisions which may have quality impacts. We conduct all of our work to the highest professional standards and we train our staff in the area of quality management, to include the importance of meeting and exceeding our customers' requirements. Our documented quality management system satisfies the requirements of ISO 9001 and it is reviewed on a regular basis.

What are the Benefits of Hiring from H.E. SERVICES

 Maximum Productivity The very best plant that money can buy, purchased new, to ensure that you get maximum productivity.

 Latest Technology Replacement of plant at between two and three years ensures that new marques are quickly integrated into the fleet to give greater productivity. Do you know any manufacturer that doesn't claim at least a 10% improvement every time a new model is launched?

 58 Point Inspection Check Every H.E SERVICES machine has an inspection check, covering at least 58 items, before each and every hire.

Less
 Breakdown

Regular servicing at O.E.M. recommended intervals, to ensure our machines are probably the most reliable in Britain. Of course they can occasionally break down, but much less often than poorly maintained ones.

 Time Saving Changing Buckets A Masterhitch Quickhitch is fitted to every H.E. SERVICES excavator between 2 and 50 tons, so the more you change buckets, the more time you save. On average, this can save an hour per day, or up to 12.5% of the hire rate. That can be worth up to £6 per hour!

 Rapid Response Fully equipped mobile workshops guarantee the fastest response possible to mechanical problems and the highest fix rate in the industry.

 24 Hour Service True 24 hour service for every customer.

And Finally

The back up and commitment of Europe's largest excavator fleet and what is undoubtedly the most experienced and efficient Management in the Plant Hire industry.

- Breakdown Costs
- Work lost because of breakdowns
- ·Labour costs changing buckets
- Work lost while changing buckets
- Demurrage from hauilers
- Cancellation charges
- Your time reorganizing
- •Poor performance due to lack of servicing or
- Outdated machines
- Extra costs where operators use bigger buckets rather than change them - (muck away, concrete, shingle, backfill etc)
- Cost of over-runs
- •Poor performance in front of your clients

REMEMBER... £'S PER HOUR OR PER WEEK IS NEVER THE WHOLE STORY

A True Story!

A competitor's regular customer hired a standard JCB 3CX for three days each time he built a base for a mobile phone mast. The job involved regular bucket changes, for site stripping, footings, levelling, drainage, cable trenches etc.

He was persuaded to hire our JCB 3CX complete with a Masterhitch, and found that a two day hire was all that was necessary, such were the time savings on bucket changes, and quality of operator. Also whilst working, he came across concrete and as the machine is piped for a breaker, he simply called us up and we despatched one immediately.

He thought we were expensive at £1.35 per hour more than our competitor, but he now saves over £190.00 on each site.

The moral of this story - paying slightly more really can result in paying substantially less!

SERVICE, QUALITY & VALUE FOR MONEY

H.E Services continually strives to provide its customers with the very best service at competitive rates. Our policy of involving our customers and listening to their needs has revealed that the areas of greatest importance to them are:

- •Reliable machines in good working order
- · Quickhitches (where appropriate)
- 24 Hour service order
- An efficient delivery service
- · Helpful, friendly staff
- · All of this at competitive rates
- · Correct invoicing and paperwork

By investing heavily in both our plant and our service, we believe we offer our customers the best combination of quality and value for money available in excavator hire today.

Our Promise to Our Customers

We will endeavour to treat every customer fairly, courteously and with care and consideration for their individual requirements.

We will continue to train our staff and develop our systems to improve our service to all customers.

Being human, we will occasionally make mistakes, but we will keep these to an absolute minimum, and act immediately to rectify them.

If you are happy with our service -

Please tell everybody!

If you are not happy for any reason -

Please tell me.

Thank you. Myl Edele

Chairman

E-mail: chairman@heservices.co.uk

Precis of Terms & Conditions

All plant is hired subject to H.E. SERVICES' standard Terms and Conditions of Hire, a copy of which is available on request and on our website. The following is extracted for your convenience:

- Insurance of all hired plant and equipment is the responsibility of the hirer, until collected by H.E. Services from site or returned safely to our depot.
- Charges will be made to cover plant and equipment returned in a dirty or damaged condition.
- All plant is supplied full of fuel/oil/grease etc. as necessary, which is chargeable at our current rates, if deficient upon return.
- 4. Transport is not inclusive in the hire rates, but is available if required.
- Value Added Tax is not included in the hire rates, and is charged extra at the prevailing rate.
- Cleared funds in advance of the hire are required on all non-account transactions.
- 7. Long hire and contract hire rates can always be negotiated.
- 8. H.E. SERVICES reserves the right to alter prices without notice.
- 9. Puncture repairs and tyre damage are the responsibility of the hirer.
- 10. 24 hours notice of the hire termination MUST be given to our depot of hire. 72 hours for "notifiable loads"
- 2.5% monthly Compound Contractual Interest may be added to overdue accounts
- Self drive rates are per 50 clock hour week and per 10 clock hour day maximum, additional pro-rata changes may be applied for excess hours worked.
- 13. Based on the weekly rate, all hires less than a week will be charged 75% for 1 day, 85% for 2 days, 90% for 3 days or the full weekly rate for 4-5 days.
- 14. Delivery/Collection will be charged for every movement of each machine (even if two or more machines are delivered/collected at the same time) at the rates quoted or prevailing the time.
- 15. All machines supplied with breaker and bucket(s) are charged at breaker rate until the breaker is off hired and returned to our depot.
- For self drive machines, the 'day' is a normal working of day (of up to 10 hours), NOT a 24 hour period.
- 17. All weights and measurements provided in the H.E. SERVICES' literature are approximate and subject to change without notice. No guarantee is offered regarding their accuracy.
- 18. All prices quoted are £ Sterling.

Weights & Measures

Length

1 millimetre	=	100 micrometres	=	0.0394 inch
1 centimetre	=	10 millimetres	=	0.3937 inch
1 metre	=	100 centimetres	=	1.0936 yards
1 kilometre	=	100 metres	=	0.6214 miles
1 inch	=	-	=	2.54 centimetres
1 foot	=	12 inches	=	30.48 centimetres
1 yard	=	36 inches	=	0.9144 metres
1 mile	=	1760 yards	=	1.6093 kilometres

Capacity

1 cu decimetre	=	1000 cu centimetres	=	0.0353 cu foot
1 cu metre	=	1000 cu decimetres	=	0.0353 cu yards
1 litre	=	1 cu decimetre	=	0.22 gallon
1 cu yard	=	27 cu feet	=	0.7646 cu metre
1 pint	=	4 gills	=	0.5683 litre
1 gallon	=	8 pints	=	4.5461 litres

Area

1 sq metre	=	10,000 sq centimetres	=	1.196 sq yards
1 hectare	=	10,000 sq metres	=	2.4711 acres
1 sq kilometre	=	100 hectares	=	0.3861 sq mile
1 sq foot	=	144 sq inches	=	0.0929 sq metre
1 sq yard	=	9 sq feet	=	0.8361 sq metre
1 acre	=	4840 sq yards	=	4046.9 sq metres

Weight

1 gram	=	1000 miligrams	=	0.0353 ounce
1 kilogram	=	1000 grams	=	2.2046 pounds
1 tonne	=	1000 kilograms	=	0.9842 ton
1 ounce	=	437.5 grains	=	28.35 grams
1 pound	=	16 ounces	=	0.4536 kilogram
1 stone	=	14 pounds	=	6.35 kilograms
1 ton	=	2240 pounds	=	1.016 tonnes

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WORLD LEADERS IN DIGGER HIRE



H.E. SERVICES (PLANT HIRE) LIMITED

National Hire Hotline - 0208 804 2000 Out Of Hours - 0208 804 2000 Accounts - 0871 22 70707* Textline - 07842 949530

DEPOTS

Ashford - 01233639831 Cambridge - 01223855332 Cardiff - 02920850086 Durham - 01913733883 East Midlands - 01327301111 Exeter - 01395239375 Hungerford - 0148873444 Liverpool - 01744453466 Strood - 0208 804 2000 West Midlands - 01905774466

H.E. GROUP OF COMPANIES

Evision Flectric Vehicles - 02087557919 Masterhitch - 01634290022 Diggerland - 08712277007* Diggerland Plant Training School -01634 295355















Reg Office: Whitewall Road, Strood, Kent, ME24DZ Registered in England No: 3754961